

**APPLICATION AND AGREEMENT FOR WATER/SEWER/GAS SERVICE
SOUTH ALABAMA UTILITIES**

PREMISES LOCATED AT _____

LOT NUMBER IF LOCATED IN A RECORDED SUBDIVISION _____

MAILING ADDRESS _____

NAME OF APPLICANT _____

DRIVER'S LICENSE NO. _____

TELEPHONE NO. _____

SOCIAL SECURITY NO. _____

EMPLOYMENT _____

NAME OF SPOUSE _____

DRIVER'S LICENSE NO. _____

TELEPHONE NO. _____

SOCIAL SECURITY NO. _____

UTILITY SERVICES TO BE PROVIDED: WATER SEWER GAS

The undersigned hereby applies to South Alabama Utilities, hereinafter called "Company", for utility service(s) to the premises designated above and agrees to take and pay for service(s) at such rates as may be now or hereafter fixed for the aforesaid service. A minimum bill will be charged each month as long as the service(s) are active, regardless of usage.

The applicant agrees that the following shall be conditions precedent to the furnishing of utility service(s) by the Company, its successors or the operator of said system.

1. The applicant agrees to make a deposit(s) of \$_____ to be retained by the Company as a security deposit until such time as service may be discontinued, at which time said security deposit, less any sums due to the Company, will be refunded to the applicant.

Water Deposit Amount \$ _____ Gas Deposit Amount \$ _____
Irrigation Deposit \$ _____

2. The applicant hereby applies for a WATER IRRIGATION SEWER tap on the main water and/or sewer main line. The water/sewer tap will be located on the public right of way, the tap fees will cover the necessary equipment and meter for furnishing services.

Water Tap-Fee Amount \$ _____ Irrigation Tap-Fee Amount \$ _____ Sewer Tap-Fee Amount \$ _____
Water Connection Fee \$ _____ Irrigation Connection Fee \$ _____ Gas Connection Fee \$ _____

3. The applicant may pay for the water/irrigation/sewer tap(s) on monthly installment notes. The applicant will pay down the total of _____ for water tap and/or _____ for irrigation tap and/or _____ for sewer tap. The installment note of _____ for water tap and/or _____ for irrigation tap and/or _____ for sewer tap for a total installment note of _____ which will be included on monthly utility bill along with current monthly charges. Meter shall remain off until such time as a Security Deposit and Turn-On Fee is paid by the person or persons assuming the responsibility of the bill. If at any time within the 12 months of installments, the water and/or sewer service(s) is discontinued the total amount will be immediately due.

4. Applicant agrees that he/she is bound by and will observe all rules and regulations that are now or may hereafter be prescribed by the said Company relative to service(s), including the time, method, and manner of installing equipment, payment of bills, discontinuance of service, and other matters affecting the operation of said facilities.

5. A penalty of 10% will be added to all bills if not paid within ten days following the date of the bill.

6. All bills for service, as well as service charges, installation charges or penalties that are now or may hereafter be prescribed by the said Company in its service regulations shall be promptly paid.

7. As to any amount(s) due the Company and which is unpaid and which the Company must attempt to enforce payment by legal action, the applicant agrees to pay all costs of collecting or securing or attempting to collect or secure said amount(s), including a reasonable attorney's fee, whether the same be collected or secured by suit or otherwise and further as to said amounts applicant waives all rights of exemption under the constitution and laws of Alabama or any other state.

8. At any time discontinuance of service(s) is desired, the Company must be notified by the applicant. The applicant will be responsible for any usage up to the time the Company is notified.

9. If any service is discontinued to the customer and thereafter the customer requests that service be resumed, a \$20.00 meter turn-on fee shall become due and payable prior to the turning on of the said service.

10. The Company will not be responsible for burned out water heaters or elements when damage is caused from lack of water or water pressure. Breaks or other cutoffs occurring in water lines are unavoidable and it is an impossible task to notify all customers when such occurs. The Company advises all customers to insure a check valve is properly attached to water heaters to prevent back flow of water that will drain tanks and cause elements to burn out.
11. The applicant acknowledges notice that his/her present plumbing may not be sufficient to accommodate the Company's standard water pressure, and applicant agrees to upgrade his/her plumbing before connection, installing a pressure reducer, if necessary for this purpose. The company will not be responsible for damage to the customers plumbing due to pressure surges or due to other fluctuations in water pressure.
12. The applicant hereby agrees that electric power for the sewer collection system septic tank's pump will be furnished from the electric power service to the subject property and that the cost of connecting and using the power is applicant's responsibility.
13. The applicant understands and agrees that the Company will not be responsible for any damages, costs and/or expenses, of any kind or nature, or for the payment of any assessments, liens, claims, lawsuits or judgments, as a result of illness, personal injuries, death, or damage to property, including but not limited to the home and its contents, as a result of a power failure or malfunction, or a failure or malfunction of the pump, lines, or septic tank, or as a result of sewage seepage, backup or overflow.
14. **The applicant acknowledges receipt of a homeowner's manual and agrees to adhere to the directions and instructions contained in the manual. ***
15. The applicant hereby agrees not to install or allow others to install a garbage disposal in the home or elsewhere on the subject property. Applicant further agrees not to dispose of grease or other kitchen waste solids into the sewer or sewer collection system, nor to allow other members of applicant's household or any employees or agents of applicant to do so. Applicant agrees to take every precaution to avoid or minimize any damage to the sewer service system.
16. The applicant understands and hereby agrees that the cost of damage to the sewer collection system, and/or excessive maintenance, caused by applicant, any member of applicant's household, or by anyone else (other than the cost of damage to the sewer collection system caused by Company employees or contractors hired by the Company to service the sewer collection system) will be billed to applicant, and applicant will be responsible for payment therefor.
17. All service lines, meters, meter boxes, pressure reducers, tanks, pumps, and regulators installed by the Company are to remain the property of said Company.
18. The applicant hereby agrees not to damage any equipment installed by the Company on subject property by fire or malicious mischief. If equipment is damaged the applicant will be charged for the cost to repair or replace equipment.
19. Representatives of the Company shall have the right to enter upon the premises at any reasonable time for the purpose of servicing its equipment, reading meters, discontinuing service, removing service pipes and meters or for any other reason necessary or incidental to the conducting of its business as a utility.
20. The applicant hereby agrees to pay a re-connection fee in the amount of \$50.00 if service is disconnected for non-payment during the normal business hours of 8:00 A.M. to 5:00 P.M., Monday – Friday. A re-connect fee in the amount of \$100.00 will be charged for after hours, weekends and holidays. A collection fee of \$10.00 will be charged is payment is made when our employee arrives at service location to effect a disconnection of service. If your service is disconnected for nonpayment the total amount owed on account will become due and payable before service can be reinstated.
21. This application is taken subject to acceptance by the said Company.

Executed this the _____ day of _____, 20 _____.

APPLICANT: _____

Applicant agrees, in order for South Alabama Utilities to service your account or to collect monies you may owe, South Alabama Utilities, and/or agents may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. South Alabama Utilities may also contact you by sending text messages or emails, using any email addresses you provide to use. Methods of contact may include using prerecorded/artificial voice messages and/or use of automatic dialing services as applicable. I/We have read this disclosure and agree that South Alabama Utilities, it employees and/or agents may contact me/us as described above.

APPLICANT: _____

DATE: _____

SOUTH ALABAMA UTILITIES By: _____

***NOTE TO SAU PERSONNEL: IF SEWER SERVICE IS TO BE PROVIDED, PLEASE PROVIDE APPLICANT WITH HOMEOWNER'S MANUAL FOR DECENTRALIZED SEWER SYSTEM.**