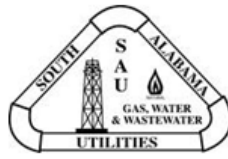


4800 McCrary Road  
P. O. Box 319  
Semmes, Alabama 36575



8100 Joy Street  
P. O. Box 428  
Citronelle, Alabama 36522

Phone: 251-649-4316  
FX: 251-645-0950

Phone: 251-866-2365  
Fax: 251-866-5814

## South Alabama Utilities

# Application For Service - Residential

Name of Applicant: \_\_\_\_\_

(First) (Middle) (Last)

Telephone Number: Business (\_\_\_\_) \_\_\_\_\_ Cell (\_\_\_\_) \_\_\_\_\_

Driver's License Number: \_\_\_\_\_ State: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Would you like your monthly bills to be sent via email?  Yes  No

Service Address: \_\_\_\_\_

(City) (State) (Zip)

Subdivision Name: \_\_\_\_\_ Lot Number if located in a recorded Subdivision: \_\_\_\_\_

Mailing Address If Different from Service Address: \_\_\_\_\_

(City) (State) (Zip)

Employer: \_\_\_\_\_ Telephone: (\_\_\_\_) \_\_\_\_\_

Own  Rent Landlord Name: \_\_\_\_\_

Utility Services Being Requested:  Water  Irrigation  Sewer  Gas

New Tap Being Requested:  Water  Irrigation  Sewer  Gas

The undersigned hereby applies to South Alabama Utilities, hereinafter called "SAU", for utility service(s) to the premises designated above and agrees to take and pay for service(s) at such rates as may be now or hereafter fixed for the aforesaid service(s). A minimum bill will be charged each month as long as the services(s) are active, regardless of usage.

The applicant agrees that the following shall be conditions precedent to the furnishing of utility service(s) by SAU, its successors or the operator of said system.

1. Applicant agrees to pay service deposits for each service in an amount set by SAU. SAU will retain said deposits as security until such time as the service is discontinued, at which time said deposit(s) will be applied to any outstanding balance and the remaining deposit, if any, will be refunded to the applicant.
2. Applicant agrees to pay any and all fees related to the requested service(s) as set forth by the SAU.
3. New tap fees may be paid in a maximum of 12 monthly installments. In the event the service is discontinued all remaining installments will be due and payable with the final bill.
4. Applicant agrees that they are bound by and will observe all rules and regulations that are now or may hereafter be prescribed by SAU relative to service(s), including the time, method and manner of installing equipment, payment of bills, discontinuance of service, and other matters affecting the operation of said facilities.
5. Penalty charges will be added to all bills if not paid on or before the due date as printed on the bill. Rate of said penalty will be set by SAU.
6. All bills for service, as well as service charges, installation charges, and penalties that are now or may hereafter be prescribed by SAU in its service regulations shall be promptly paid.
7. As to any amount(s) due SAU and which is unpaid and which SAU must attempt to enforce payment by legal action, the applicant agrees to pay all costs of collecting or securing or attempting to collect or secure said amount(s), including a reasonable attorney's fee, whether the same be collected or secured by suit or otherwise and further as to said amounts applicant waives all rights of exemption under the constitution and laws of Alabama or any other state.

8. Applicant must notify SAU when discontinuance of service(s) is desired. Applicant is responsible for any usage up to the time SAU is notified.
9. If any service is discontinued to the applicant and thereafter the applicant requests that service be resumed a turn on fee shall become due and payable prior to turning on of the said service.
10. SAU will not be responsible for burned out water heaters or elements when damage is caused from lack of water or water pressure. Breaks or other cutoffs occurring in water lines are unavoidable and it is an impossible task to notify all customers when such occurs. SAU advises all customers to ensure a check valve is properly attached to water heaters to prevent backflow of water that will drain tanks and cause elements to burn out.
11. Applicant acknowledges notice that their present plumbing may not be sufficient to accommodate SAU's standard water pressure, and applicant agrees to upgrade their plumbing before connection, installing a pressure reducer, if necessary for this purpose. The SAU will not be responsible for damage to the customer's plumbing due to pressure surges or due to other fluctuation in water pressure.
12. Applicant hereby agrees that electric power for the sewer collection system septic tank's pump will be furnished from the electric power service to the subject property and that the cost of connecting and using the power is the applicant's responsibility.
13. Applicant understands and agrees that SAU will not be responsible for any damages, costs and/or expenses, of any kind or nature, or for the payment of any assessments, liens, claims, lawsuits, or judgements, as a result of illness, personal injuries, or a failure or malfunction of the pump, lines, or septic tank, or as a result of sewage seepage, backup or overflow.
14. **If connecting to the decentralized sewer system applicant acknowledges receipt of a homeowner's manual and agrees to adhere to the directions and instructions contained in the manual. \***
15. Applicant hereby agrees not to install or allow others to install a garbage disposal in the home or elsewhere on the subject property. Applicant further agrees not to dispose of grease or other kitchen waste solids into the sewer or sewer collection system, nor to allow other members of the applicant's household or any employees or agents of applicant to do so. Applicant agrees to take every precaution to avoid or minimize any damage to the sewer service system.
16. Applicant understands and hereby agrees that the cost of damage to the sewer collection system, and/or excessive maintenance, caused by applicant, any member of the applicant's household, or by anyone else (other than the cost of damage to the sewer collection system caused by SAU's employees or contractors hired by the SAU to service the sewer collection system) will be billed to applicant, and applicant will be the responsible for payment thereof.
17. All service lines, meters, meter boxes, pressure reducers, tanks, pumps, and regulators installed by SAU are to remain the property of SAU.
18. Applicant hereby agrees not to damage any equipment installed by SAU on subject property by fire or malicious mischief. If equipment is damaged the applicant will be charged for the cost to repair or replace the equipment.
19. Representatives of SAU shall have the right to enter upon premises at any reasonable time for the purpose of servicing its equipment, reading meters, discontinuing service, removing service pipes and meters or for any other reason necessary or incidental to the conducting of its business as a utility.
20. Applicant hereby agrees to pay a reconnection fee if service is disconnected for non-payment. Additional fees will be required if reconnection is requested to be performed outside of SAU's normal business hours.
21. Applicant agrees, in order for SAU to service your account or to collect monies you may owe, SAU, and/or agents may contact you by telephone at any telephone number associated with your account, including wireless telephone number, which could result in charges to you. SAU may also contact you by sending text messages or emails, using any email addresses you provide to use. Methods of contact may include using prerecorded/artificial voice messages and/or use of automatic dialing services as applicable. Applicant has read this disclosure and agrees that SAU, its employees and/or agents may contact applicant as described above.
22. This application is taken subject to acceptance by SAU.

**Statement:** In Consideration of credit being extended by SAU to me/us/it, I (and/or we) certify the truthfulness and veracity of the statement appearing above, and I (and/or we) guarantee and bind ourselves to the faithful payment of all amount billed to and due by us or either of us, or any person, or corporation for our benefit. If credit is extended to a corporation in which we or either of us, or I as an officer, or in which and an interest exists I (and/or we) will personally faithfully guarantee the payment of all credit extended to said corporation. In the event this account is placed in the hands of an attorney for collection or suit instituted to collect same or any portion thereof, I (and/or we) agree and promise to [ay a reasonable attorney's fee.

**NOTICE:** It is important that you thoroughly read this before signing.

**I verify the above information as being correct:**

**Applicant:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**South Alabama Utilities BY:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**\*Note to SAU personnel: If sewer service is to be provided, please provide applicant with homeowner's manual for decentralized sewer system.**